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Frequently Asked Questions – Expression of Interest to Relocate Your Parking to the Bell Street Car Park, Heidelberg Repatriation Hospital

Expression of Interest



1. What is the Emergency Department (ED) Stabilisation Project and how will it impact car parking?

Answer: Commencing in late June 2025, the Emergency Department is undergoing a major upgrade to enhance patient care and staff experience, including 29 new treatment spaces and improved facilities. It is anticipated that the project will take up to 3 years to complete.

As part of this project, strengthening works in the Austin Tower public car park will need to be conducted. These works will temporarily impact the availability of parking spaces including for visitors and patients. Additional works throughout the project will also likely impact car parking availability.

2. Why are we seeking staff to relocate their parking to Bell Street?

Answer: We are seeking to free up car spaces within the Austin Tower Car Park by providing staff with the opportunity to relocate their parking to Bell Street, Heidelberg Repatriation Hospital (HRH) for a period of up to 12 months.

Currently, there is staff parking in the Austin Tower (via salary deduction). If car parking availability becomes available in the Martin Street and Yarra Car Parks by staff choosing to move their parking to Bell Street, this then free's up staff that currently park in the Austin Tower (via salary deduction) to relocate to other car parks at the Austin Hospital. Importantly, this will help ensure that visitors and patients continue to have access to car parking in the Austin Tower. Ensuring adequate public parking is essential for patients to safely access the services offered by Austin Health and Mercy Hospital for Women.

3. What are the benefits to staff who relocate their parking?

Answer:

Category	Rate
Staff with existing car parking (via salary deduction) at the Austin Hospital campus i.e.	50% off the current Bell Street Parking Rate = \$14.00 per week (via salary deduction).

Austin Tower, Martin Street and Yarra Car Parks	<ul style="list-style-type: none"> • Pro rata rates available for part time staff. • The current rate at Bell Street is \$28/week. The discounted rate is subject to price increases.
<i>Staff on the Car Parking Waiting List that also use Discount Voucher to park in the Austin Tower Car Park (subject to availability)</i>	<p>\$28/week via salary deduction</p> <ul style="list-style-type: none"> • Pro rata rates available for part time staff. • Rate subject to upcoming parking rate increase.
<i>Staff that are on the Car Parking Waiting List but don't use the Discount Voucher (subject to availability)</i>	<p>\$28/week via salary deduction</p> <ul style="list-style-type: none"> • Pro rata rates available for part time staff. • Rate subject to upcoming parking rate increase.

4. If I choose to relocate, how will I get to/from the Austin Hospital?

Answer: An expanded shuttle bus service will also run between the Austin Hospital and the Bell Street Car Park, Monday to Friday (excluding public holidays) between 6.00 am and 6.35 pm. During peak times (i.e. 6.00 am – 9.00 am and 3.30 pm – 6.30 pm), a larger bus (up to 24 seats) will also be utilised (in addition to the existing Staff Bus). The bus will depart every 20 minutes. A bus timetable will be released shortly.

5. What are the pick up/drop off locations?

Answer: A dedicated undercover bus stop (including an undercover area with CCTV and Duress Alarm) in the west section of the Bell Street Car Park will be established. The pickup/drop off location at the Austin Hospital will be at the HSB3 Outpatients Car Park (same car park at the current Staff Bus).

6. Will the bus run at night, weekends or public holidays?

Answer: No, staff required to work afternoon, night and rotating shifts as well as shifts on weekends and public holidays are encouraged to retain their current car parking arrangements.

7. I work a combination of weekdays and weekends at the Austin Hospital, can I access the Austin Tower Car Park on the weekend?

Answer: We would encourage you to retain your current car parking arrangements.

8. How long will I be required to relocate to the Bell Street Car Park?

Answer: The structural works in the Austin Tower car park are expected to be completed by July 2026. A review will be conducted prior to this date which will be communicated to those affected.

9. If a parking space becomes available in the Yarra Street or Martin Street Car Parks during the relocation period, can I move back?

Answer: Staff on existing payroll deductions will be provided with an opportunity to relocate back to the Austin Hospital Car Parks (Martin or Yarra Street only) if a space becomes available during the relocation period. Priority will be given to staff that have been paying (via salary deductions) the longest. The staff members' car parking rates will be adjusted accordingly.

Staff that are on the current Car Parking Waiting List that choose to relocate to the Bell Street Car Park (via salary deduction), will also retain their space on the waiting list (for car parking at the Austin Hospital Car Parks (subject to priority given to staff on existing payroll deductions for car parking)).

10. Will the Discount Voucher in the Austin Tower Car Park continue to be available.

Answer: From Monday 7 July 2025, the hard copy staff discount vouchers, currently collected from the car park office, will no longer be available for Day Shift Only staff until further notice. Please note this will not impact staff with existing discount voucher access via their staff badge or Afternoon Shift Staff. Day Shift Staff who have been utilising the hard copy discount voucher are encouraged to relocate their parking to the Bell Street car park.

11. I currently pay for parking at Bell Street, why can't I get access to the discounted rate?

Answer: The Expression of Interest and subsequent discounted rate is only available to staff at the Austin Hospital campus given that we are seeking to free up car parking capacity to ensure patients and visitors can continue to access parking.

12. I am on the waiting list for parking for the Austin Hospital Car Parks (Martin Street and Yarra), can I also access the Bell Street Car Park?

Answer: First preference will be given to existing staff who pay for car parking (via salary deduction) at the Austin Hospital. Second preference will then be given to staff who are on the existing Car Parking Waiting List who use the Discount Voucher to park in the Austin Tower Car Park. Staff that are on the Waiting List but don't use the Discount Voucher can also express an interest and will be considered subject to availability.

13. Will I be moving back to my original car parking arrangements at Austin Hospital campus after the 12 month period?

Answer: Subject to the planned works being completed on schedule over the next 12 months, car parking arrangements will be reinstated.